

RFP CQ17115/RSC - Responses to Vendor Questions

On-Site CCTV System Preventive and Corrective Maintenance Services for Bus Fleet, Storerooms and Service Lanes

Line No.	Vendor's Questions	WMATA Responses
1	<p>Section 1.0 states that the bus fleet, 26 storeroom and 40 service lane camera systems will be included in the service contract.</p> <p>a. Would WMATA please provide detailed specifications for the storeroom and service lane camera systems? This includes:</p> <p>i. The address(es) where the storeroom cameras are located ii. Manufacturer and model name/number of storeroom cameras iii. The address(es) where the service lane cameras are located iv. Manufacturer and model name/number of service lane cameras v. Would WMATA please also provide the address(es) where the bus fleet resides?</p>	<p>Addresses are same as Listed in RFP for Divisions Each storeroom and service lane has a DVR, Monitor and cameras sufficient to view all areas. The number of cameras differ by locations. There is no WiFi feed of data to any server or remote. All recorded data is stored locally on the DVR. Equipment manufacturer vary.</p>
2	<p>Regarding the line item in section 1.0 "CM/non warranty repair"</p> <p>a. Would WMATA please provide the average non warranty failure rate?</p>	<p>there is no average - it is on an as needed basis</p>

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3	<p>Section 8.1 states, "Contractor is required to maintain a positive working relationship with, and is responsible for acquiring all appropriate software licenses from both Dedicated Micros and Apollo Video Technology."</p> <p>a. Would WMATA please confirm that they will be responsible as the end user for resolving conflicts?</p>	<p>When submitting proposal, Vendor is required to show some evidence they are able to acquire both AVT and DM required equipment, and have a positive relationship with each equipment Vendor. During the execution of the Contract, the BENG Chief Engineer is the adjudicator of disputes.</p>
4	<p>Section 9.5 states, "The Contractor will provide WMATA, as part their proposal package, documentation showing that the Contractor is authorized to provide all applicable warranty services covered under this Contractor for all CCTV System providers (Dedicated Micros and Apollo Video Technologies).</p> <p>a. Would WMATA please clarify how they will assist in ensuring competitive manufactures authorize all parties for warranty repair?</p>	<p>When submitting proposal, Vendor is required to show some evidence they are able to acquire both AVT and DM required equipment, and have a positive business relationship with each equipment Vendor.</p>
5	<p>Section 11.1 states that field service representatives must be "factory trained."</p> <p>a. Would WMATA please confirm that field service representatives should be factory trained for the designated replacement on-board equipment (Apollo Video Technology's RoadRunner system)?</p>	<p>Currently BMNT has both DM and AVT CCTV installed on buses. Vendors will present evidence, with their proposal, that they, and their technicians are trained to work on each Vendor's system.</p>

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6	<p>Section 11.2 states, "The Contractor shall provide all necessary training on an as needed basis to at least ten (10) WMATA personnel in regards to the operation of camera equipment, downloading of images and pulling information from camera systems and Central Servers."</p> <p>a. Would WMATA please confirm that an unlimited amount of training is expected over the five year contract?</p> <p>i. If yes, should proposers price according to an unlimited quantity of training sessions or price on a "per event" basis?</p>	<p>a. No - At least (10) is stated. It is not unlimited.</p>
7	<p>Section 13.2 states, "In the event that the Authority requires technical recommendations or input from the contractor regarding, but not limited to, modifications and/or enhancements to the camera system, the contractor shall, at no additional cost to the Authority, provide the necessary technical services."</p> <p>a. Would WMATA please confirm that an unlimited amount of technical services are expected over the five year contract?</p> <p>i. If yes, should proposers price according to an unlimited amount of technical services or price on a "per event" basis?</p>	<p>a. No - please see "at no additional cost to the Authority..."</p>
8	<p>What is the count for buses equipped with GE equipment? Also please provide equipment list which has to be covered under Preventive and Corrective Maintenance for the same.</p>	<p>I do not understand this question. There is no reference to GE equipment anywhere in the RFP.</p>

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9	Please provide details of all materials / equipment that is currently being used in 26 storeroom locations to cover the scope of work for this bid.	answered in #1
10	Please provide details of all materials / equipment that is currently being used in 40 service lanes to cover the scope of work for this bid.	answered in #1